

The Berghotel's holiday philosophy - pro environment and supporting health

Holidaying in the Berghotel means enjoying all mod cons but without waste. **We take our responsibility for the environment seriously and work sustainably:**

- Our kitchen uses only top quality regional, organic and Fair Trade products. We use our food as responsibly and carefully as our environment. We waste as little as possible and use them all. Meat comes from here and Vegetarian are more than welcome. Allergic and vegan can serve on the buffet – special Extrafood we can not provide.
- We use seasonal products, because seasonal food tastes better and retains more of its nutrients. And produces less traffic. This means, however, that you will not find strawberries etc. in our breakfast buffet in winter.
- Towels, bed linen, towelling robes, napkins etc. will not be washed at fixed intervals but when YOU consider it to be necessary. Together we can reduce the use of vast amounts of toxic washing powders. We therefore apply a charge for the daily change of towelling robes etc.
- Towels for the sauna can be found in your room, not in the wellness area. This helps us to prevent excess use of towels.
- We use 100 % hydroelectricity & heat from wood, chlorine is made out of salt, you will find almost no plastic, are fanatic on waste separation and residual waste is max 1 garbage container/week
- Please bring your own bathing slippers. Alternatively, for a small charge we can provide you with high quality slippers. We do not have disposal slippers – they only produce garbage.
- In your room and in the SPA we provide top quality natural products from indigenous mountain pine and Swiss pine by Trehs in a large bottle and as soaps. We do not provide the conventional miniature bottles of products which are thrown away every day.
- It is very important to us that huts remain operational, because only an open hut is a delightful hut. If you are planning an excursion into a remote part of the mountains or if one of the huts is closed, we are happy to provide you with a packed lunch.
- Our SPA and sauna facilities are open from 2pm, earlier when the weather is bad. The swimming pools are open from 7 am. In the garden there is a 24 h sauna – please switch on 30 min. before. Sauna area = nude area!

We subscribe to the principles of the climate neutrality alliance, we are certificated EU-Ecolabel and GSTC. We aim to be as open and transparent as possible. You will meet the same familiar faces every year - professionals who enjoy looking after you as part of a team. The friendliness is genuine, not a professional mask. You will enjoy the atmosphere we create for you!

Do you have any special requests? Every now and then things don't go quite as well as we would like. When that happens we'd be delighted if you felt you could talk to us. We would much rather solve your problem while you are with us than for you to leave dissatisfied and maybe even tempted to leave a negative review with one of the various review portals. The Berghotel is sustainable, honest, direct and relaxed. If you believe that this is just the approach for you, we would be delighted if you booked your holiday with us.

The Berghotel Sexten offers the most perfect holiday in the mountains, at any time of year.

With kind regards



Walter Holzer

P.s. the Berghotel Sexten is classified 4 **** s - we don't want to go any further because

- certain ecological arguments do not match the 5 star standards, e.g. changing bed linen, napkins, packaging ... but it makes sense to be sustainable and responsible!

- or because in the Berghotel you can't just hand the car key into the caretaker's hand without being friendly and not help with unloading luggage

- in the Berghotel you cannot come for dinner at 9.30 p.m. or order a steak in your room at 11.00 p.m., unless you were stuck in a traffic jam ...

- or because our hospitality cannot be reconciled with "serving" and the 5 star "submissiveness"